



APPLICATION FOR APPROVAL AS A SUPPLIER OF GROUNDHANDLING **SERVICES OR A SELF-HANDLER**

The following form shall be completed at the headquarters level of supplier of groundhandling services or airport users wishing to self-handle.

Company name:					
(Please state the legal n	ame c	of the company. This nam	e will be used on the	CAA approval form)	
Company details:					
Street					
City					
State/Province					
Postal Code					
Country					
Telephone					
Fax					
Key contact details:					
Name					
Title					
Telephone					
Fax					
GSM					
Email					
Ground handling se	rvice	s will be provided by:	Α	approval type:	
Managing body of t	he aiı	port		Initial approval	
Airport users wishii	ng to	self-handle		Extension of the approval	
Other suppliers of g	roun	d handling services		Amendment of the approval	
Date (dd.mm.yyy	v.)	Name of the authoriz	zed representative	Signature	
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1. Location:

Nominate station at which you intend to provide	
ground handling services	

2. List of services:

Schedule I

(Please tick appropriate boxes in respect of each sub-category.)

	Self-	Third Party
1. Ground Administration and Supervision	Handling	Handling
1.1 Representation and liaison services with local authorities or any other entity, disbursements on behalf of the airport user and provision of office space for its representatives.		
1.2 Load control, messaging and telecommunications.		
1.3 Handling, storage and administration of unit load devices.		
1.4 Any supervision services before, during or after the flight and any administrative service requested by the airport user, other than those set out in 1.1, 1.2 and 1.3.		
2. Passenger Handling		
2.1 Any kind of assistance to arriving, departing, transfer or transit passengers including checking tickets and travel documents, registering baggage and carrying it to the sorting area.		
3. Freight and Mail Handling		
3.1 For freight: handling of related documents, customs procedures and implementation of any security procedure agreed between the parties or required in the circumstances.		
3.2 For Mail: handling of related documents and implementation of any security procedure between the parties or required by the circumstances.		
4. Aircraft Services		
4.1 External and internal cleaning of the aircraft, and the toilet and water services.		
4.2 Cooling and heating of the cabin, the removal of snow and ice, the de-icing of the aircraft.		
4.3 Re-arrangement of the cabin with suitable cabin equipment and the storage of this equipment.		

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5. Aircraft Maintenance	
5.1 Routine maintenance services performed before flight.	
5.2 Non-routine maintenance services requested by the	
airport user.	
5.3 Provision and administration of spare parts and	
suitable equipment.	
5.4 Request for or reservation of a suitable parking	
and/or hangar space.	
6. Flight Operations and Crew Administration	
6.1 Preparation of the flight at the departure airport or at	
any other point.	
6.2 In-flight assistance, including re-dispatching if	
needed.	
6.3 Post-flight activities.	
6.4 Crew administration.	
7. Surface Transport	
7.1 Organisation and execution of crew, passenger,	
7.1 Organisation and execution of crew, passenger, baggage, freight and mail transport between different	
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baggage, freight and mail transport between different	
baggage, freight and mail transport between different terminals of the same airport, but excluding the same	
baggage, freight and mail transport between different terminals of the same airport, but excluding the same transport between the aircraft and any other point within	
baggage, freight and mail transport between different terminals of the same airport, but excluding the same transport between the aircraft and any other point within the perimeter of the same airport.	
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Schedule II

(Please tick appropriate boxes in respect of each sub-category.)

	Self-	Third Party
1. Baggage Handling	Handling	Handling
1.1 Handling baggage in the sorting area, sorting it,		
preparing it for departure, loading it onto and unloading		
it from the devices designed to move it from the aircraft		
to the sorting area and vice versa, as well as transporting		
baggage from the sorting area to the reclaim area.		
2. Freight and Mail Handling		
2.1 Physical handling of freight and mail whether		
incoming, outgoing or being transferred, between the air		
terminal and the aircraft.		
3. Ramp Handling		
3.1 Marshalling the aircraft on the ground at arrival and		
departure.		
3.2 Assistance to aircraft parking and provision of		
suitable devices.		
3.3 Communication between the aircraft and the air-side		
supplier of services.		
3.4 Loading and unloading of the aircraft, including the		
provision and operation of suitable means, as well as the		
transport of crew and passengers between the aircraft		
and the terminal, and baggage transport between the		
aircraft and the terminal.		
3.5 Provision and operation of appropriate units for		
engine starting.		
3.6 Moving of the aircraft at arrival and departure, as		
well as the provision and operation of suitable devices.		
3.7 Transport, loading on to and unloading from the		
aircraft of food and beverages.		
4. Fuel and Oil Handling		
4.1 Organisation and execution of fuelling and defuelling		
operations, including the storage of fuel and the control		
of the quality and quantity of fuel deliveries.		
4.2 Replenishing of oil and other fluids.		

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3. Financial capability:

You should provide proof of financial capability through submission of the following documents:

a) suppliers of groundhandling should submit evidence:

Evidence	Submitted	Not submitted
Copy of business registration certificate		
The company account has not been blocked within the last six months		
The company does not have any unpaid taxes		
Audited annual accounts for the two most recent financial years		

b) Airport users wishing to self-handle should submit:

Evidence	Submitted	Not submitted	N/A
Existing insurance policy			
Valid operating license (if applicable)			

4. Insurance liability:

a) suppliers of groundhandling should submit:

Location of services provided	Minimum insurance requirement	Evidence
Provision of groundhandling services on the landside	Minimum 2.5 million Euro	
Provision of the groundhandling services on the airside	Minimum 50 million Euro	
Provision of fuel and oil handling services	Minimum 250 million Euro	

b) Airport users wishing to self-handle should submit:

Evidence	Submitted	Not submitted
Corporate insurance policy		

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5. Company procedure manual:

- 1. Please enclose adequate document(s) (procedures or manuals) containing:
 - a. organizational chart
 - b. list of management personnel and CV
 - c. description of responsibilities and duties
 - d. equipment in use
 - e. qualification requirements for personnel
 - f. corresponding training requirements and training plan
 - g. safety management procedures
 - h. standard handling procedures
 - i. specific handling procedures related to specific operators-customers
- 2. Please enclose any additional supporting documents, including company presentations, etc.

Evidence	Submitted	Not submitted

6. Proof of fee payment (50%), in accordance with the regulation on the fees levied by the CAA:

(*Please tick appropriate box*)

Evidence	Submitted	Not submitted
Initial approval of groundhandling company		
Extension of approval		
Amendment of approval (add new airport or increase/decrease scope of approved ground handling or self-handling activities)		

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NOTES

- 1. The application should be submitted to CAAK.
- 2. Documentary evidence in support of all matters in this application may be requested.
- 3. Applicants are advised to contact the Groundhandling Unit at the airport at which it is proposed to engage in groundhandling activities in order to be aware of additional obligations which must be met by groundhandlers.
- 4. The administrative action to grant or refuse the approval must be completed within three months from the receipt of the formal application by the applicant, in accordance with the legislation in force.

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